1. Introduction

The purpose of the WTPY is to verify the receipt of **Social Security** benefits, **Medicare** benefits, and/or **Supplemental Security Income (SSI)** for the members of a KidsCare income group. The tabs on the "WTPY Summary" window are for inquiry only, you cannot enter or change information.

You are able to request WTPY's and view the responses in ACE at any time, and the responses remain in ACE, therefore the WTPY should not be printed out and placed in the case file.

2. Requesting a WTPY

A WTPY must be requested for all people with Social Security Numbers. To request a WTPY in ACE you must have the customer's case open.

When you have the customer's case open in ACE, click on the "WTPY" button located on the toolbar.

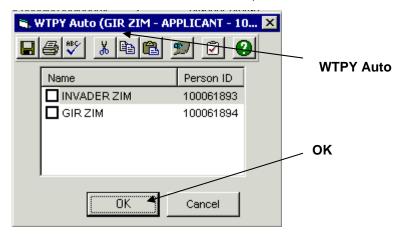
If the customer's case is not open, complete a "Name Search". After locating the customer, click on the "WTPY" button located on the toolbar.



The "WTPY Auto" window appears. If there is more than one member in the group, all of the group members' names appear in the "WTPY Auto" window. To place a ✓ (check mark) in the □

(box) next to the individual's name, place the cursor over the \Box (box) and click.

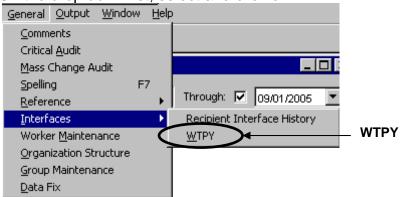
When you have selected all the individuals, click "OK".



3. WTPY Summary

ACE provides you with the ability to look at the customer's history of WTPY requests. Use the following steps to view a request:

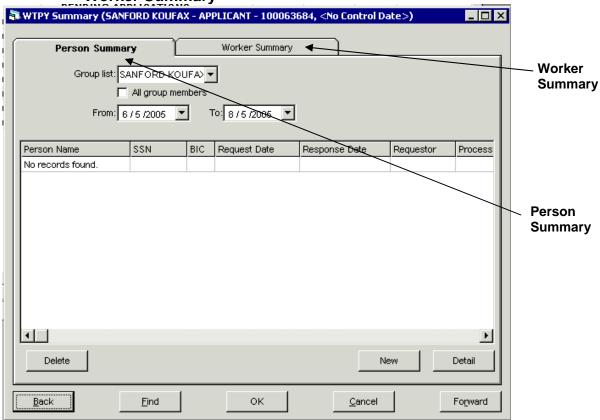
- 1. On the main menu, click "General".
- 2. On the drop down list, locate and click on "Interfaces".
- 3. On the drop down list, select and click on "WTPY".



This opens the "WTPY Summary" window.

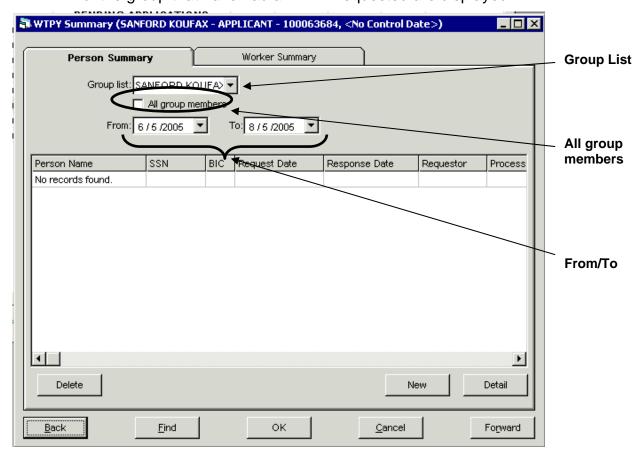
The "WTPY Summary" window has two tabs:

- Person Summary
- Worker Summary



4. Person Summary

The "Person Summary" tab displays a list of WTPY requests for an individual within a group. To view different members of the group, use the ▼ (down arrow) on the "Group list" or click the "All group members" check □ box. If the box is checked, all members of the group that have had a WTPY requested are displayed.



Note: If a response is not shown, check the date in the "From" field.

The "From/To" fields have the capability of changing the dates you wish to view. Use the "From" and "To" drop down calendars to change the length of time displayed. ACE defaults back two months in the "From" field.

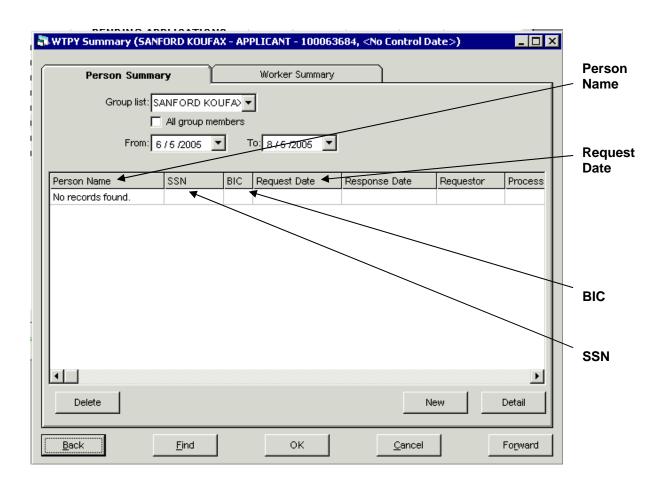
Other information provided on this window include:

• **Person Name** The name of the individual for whom the WTPY was requested.

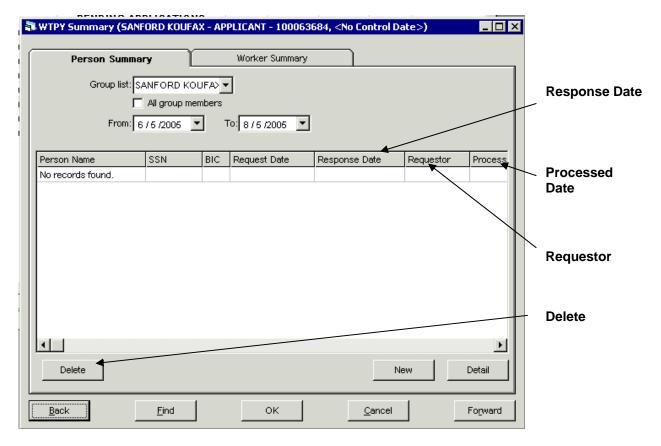
• **SSN** The Social Security Number of the individual.

• **BIC** Beneficiary Identification Code for the requested individual.

• Request Date The date the WTPY was requested.



- Response Date The date a response is received for the requested individual.
- Requestor The name of the worker requesting the WTPY.
- Processed The date the information is processed.
 Date
- **Delete** Deletes the WTPY request in case information on the original request is incorrect.

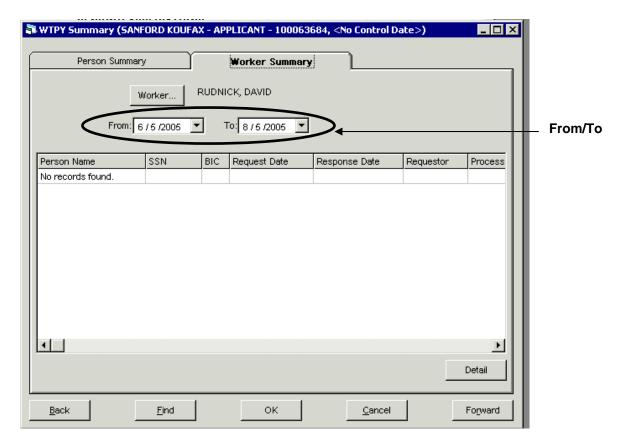


5. Worker Summary

The "Worker Summary" displays a list of WTPY's that have been requested for a specific caseload, during a specific period of time.

As with the "Person Summary" window, you have the capability of changing dates you want to view. Using the "From" and "To" drop down calendars you can change the length of time that is displayed.

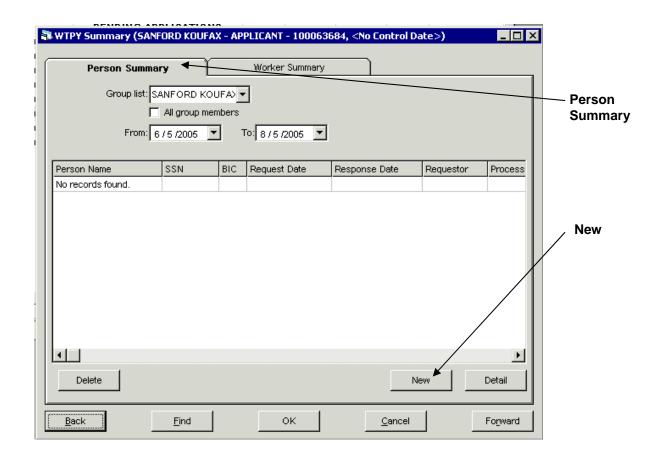
The same information is found on the "Worker Summary" as the "Person Summary".

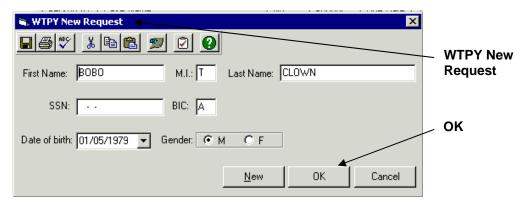


6. Requesting a New WTPY from the Person Summary Tab

You may request a new WTPY at any time. To request a new WTPY on the "WTPY Summary" window, "Person Summary" tab, click the name for the individual (causing it to be highlighted); then click "New". The "WTPY New Request" window appears. It contains information on the individual whose name is highlighted, click the "OK" button.

If the BIC code is not known, put a space in the "BIC" field.





7. Responses

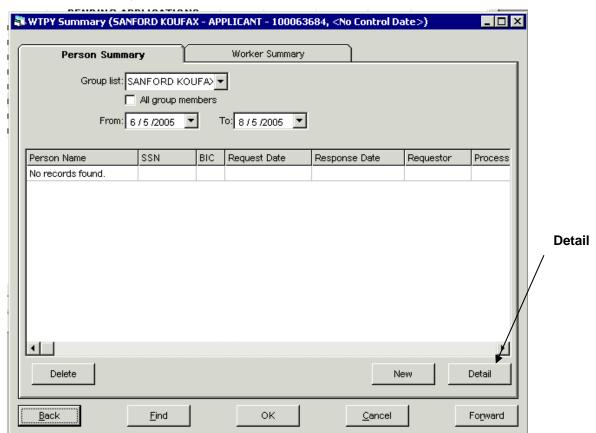
There are two types of Social Security benefits the WTPY provides responses for: Title II and Title XVI.

The "Person Summary" or the "Worker Summary" may be used to access the "WTPY Summary" window to view the WTPY.

On the "**Person Summary**" tab, click on the individual's name (causing the name to be highlighted). Be sure to check the "**From**" date. If the date is incorrect, change it by typing in the date or by

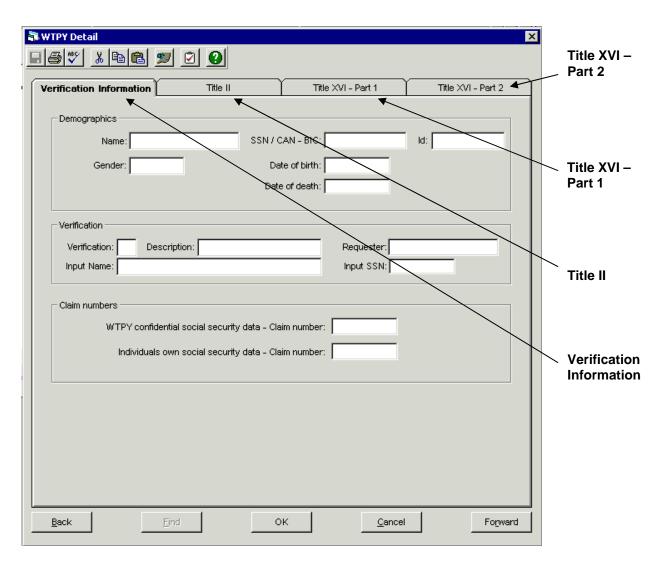
using the drop down calendar. After ensuring the correct date and group member, click the "**Detail**" button.

On the "Worker Summary" tab, click on the individual's name (causing it to highlight). Make sure to check the "From" date. If the date is incorrect, change it by typing in the date or by using the drop down calendar. After ensuring the correct date and group member, click the "Detail" button.



The "WTPY Detail" window has four tabs:

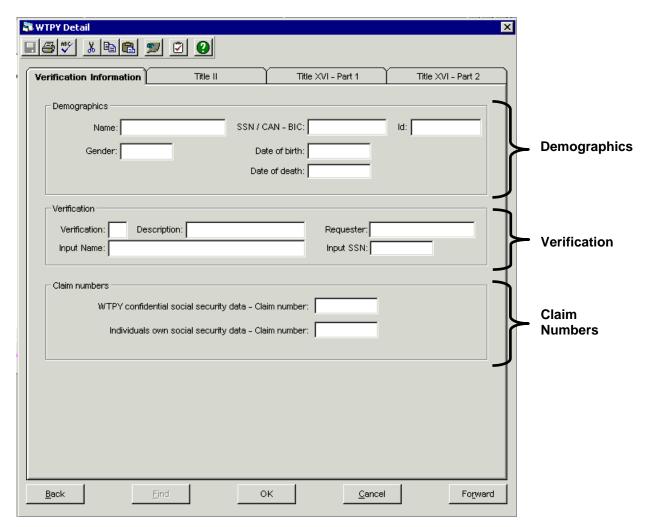
- Verification Information
- Title II
- Title XVI Part 1
- Title XVI Part 2



8. Verification Information

The "Verification Information" tab contains three grids:

- Demographics
- Verification
- Claim Numbers



The first grid is "**Demographics**". This grid has the following fields:

 Name The first and last name of the individual for whom the WTPY was requested.

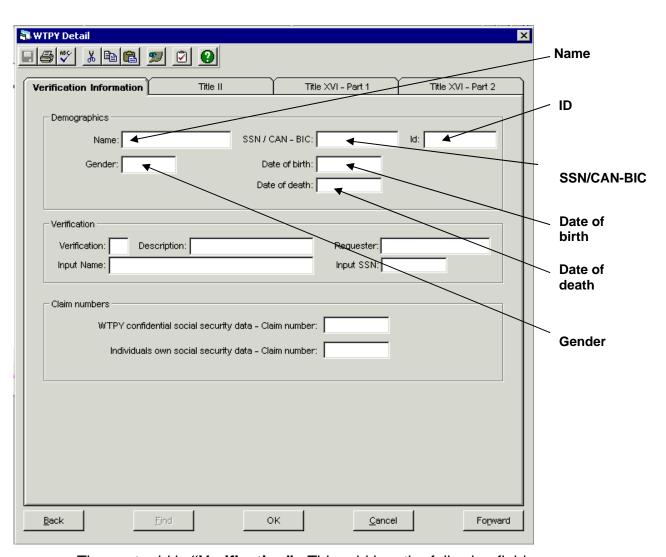
• **SSN/CAN – BIC** The social security number input for the request.

• **ID** The last name of the individual for whom the WTPY was requested.

 Gender The gender of the individual displayed, male or female. If the gender is unknown the field is blank.

Date of Birth The individual's date of birth.

 Date of Death The individual's date of death, if appropriate or known.



The next grid is "Verification". This grid has the following fields:

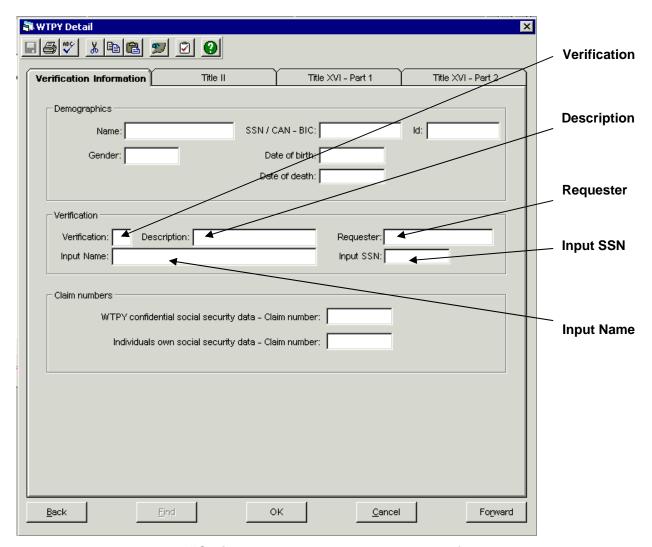
 Verification Indicates if the input social security number is matched with a number in the SSA database and if it is verified.

• **Description** Gives a description of the verification code.

• **Requestor** The name of the person requesting the WTPY.

• **Input Name** The name of the person on which the WTPY was requested.

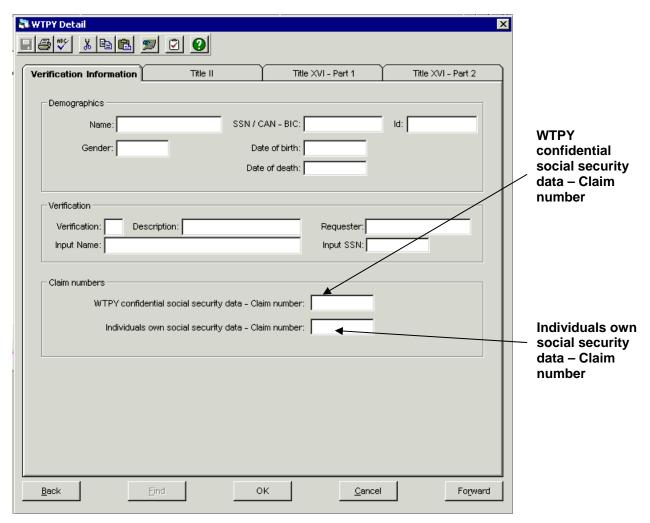
• **Input SSN** The social security number that was used to request the WTPY.



The last grid is "Claim numbers". This grid has the following fields:

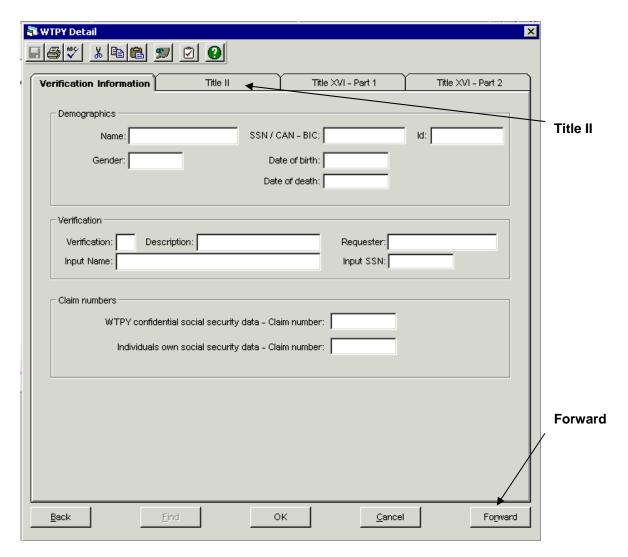
 WTPY confidential social security data – Claim number This is the individual's own social security number.

 Individuals own social security data – Claim number This is the individual's own social security number when a claim number is used as the input number on the WTPY request.



Remember: The tabs on the "WTPY Detail" window are for inquiry only.

Once you have reviewed the information on the "Verification Information" tab, use the "Forward" button to travel to the "Title II" tab.

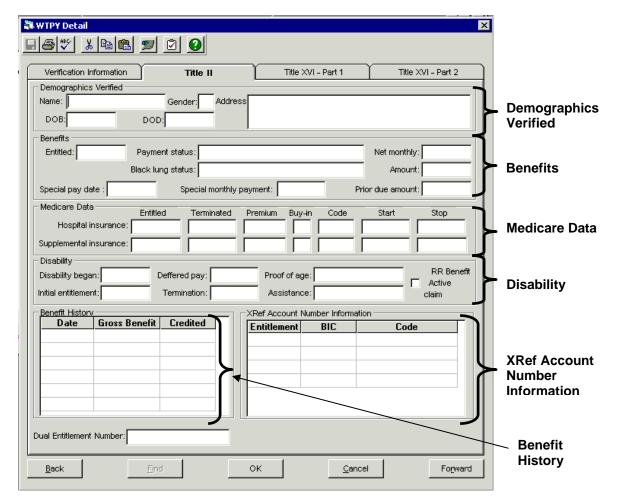


9. Title II

Title II is a Federal program for individuals over the age of 65 (Aged), disabled (as determined by SSA), blind (as determined by SSA,) or a surviving spouse with dependent children.

The "Title II" tab contains six grids:

- Demographics Verified
- Benefits
- Medicare Data
- Disability
- Benefit History
- XRef Account Number Information



The first grid is "**Demographics Verified**". This grid has the following fields:

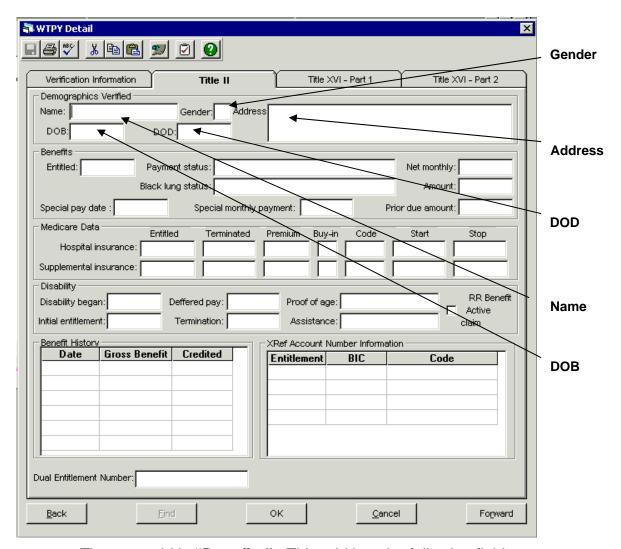
Name The first and last name of the individual.

• **Gender** The gender of the individual, displayed as either female (F) or male (M). If the gender is unknown, the field will be blank.

The name and address of the person to whom the check is being sent. If the check is being directly deposited into a financial institution, the individual's regular mailing address is shown.

 DOB (Date of The individual's date of birth. Birth)

DOD (Date of Death)
 The individual's date of death, if appropriate or known.



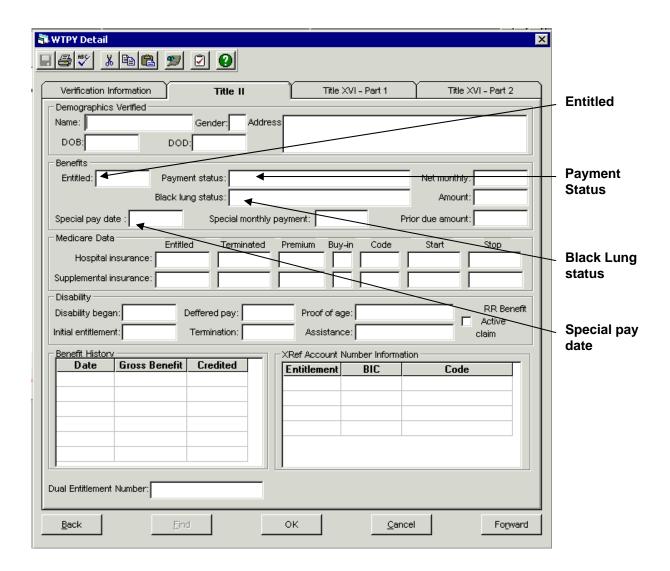
The next grid is "Benefits". This grid has the following fields:

• **Entitled** The month and year of the individual's current period of entitlement.

Payment Indicates the current payment status.
 Status

The individual's present black lung payment status status as pay or nonpay. The code listed just before Pay or Nonpay provides further explanation.

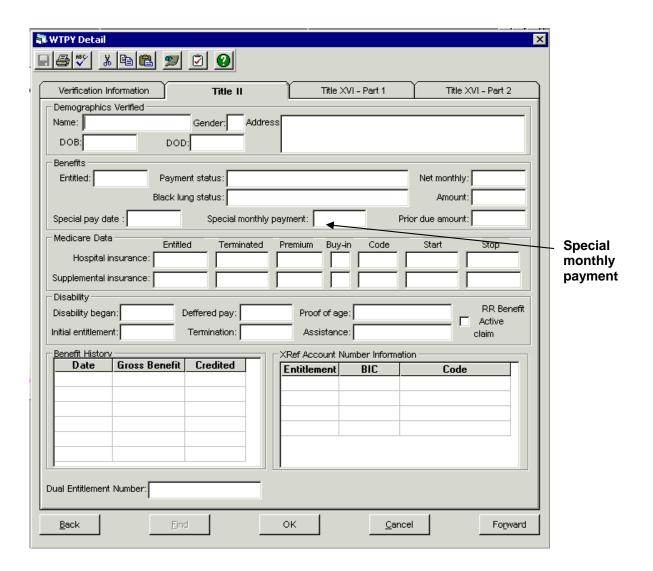
• **Special pay** The date any prior due amount or special payments are made.



Special monthly payment

This field may be blank, however if there is an entry in this field, it indicates:

- Payment is resumed after a period of suspense or deferral effective with the month shown in the special pay date field.
- A change in benefit rate. (Medicare premium change or Medicare buy-in.)
- Change is retroactive. Any additional amount due for retroactive months is included.
- Benefits reduced retroactively. The amount of payment is correspondingly lower.
- Method of payment change (for example, direct deposit started or stopped).



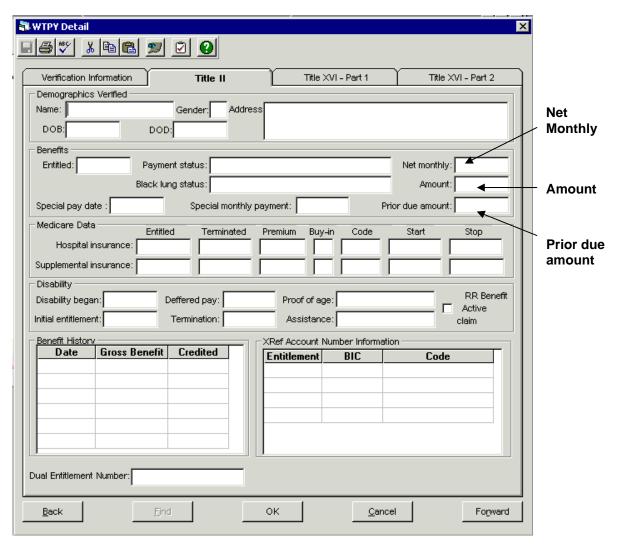
Net monthly

The amount of the check the individual receives after premium deductions or overpayment adjustment, if appropriate. An amount may be shown even if it is not payable. Check the payment status code to see if it is payable.

Amount

The amount of black lung payment paid to a miner or widow including all benefits due a family in the same household.

 Prior due amount The amount of any prior due payment made.



The next grid is "Medicare Data". In this grid you will find the following fields:

• Hospital Medicare Part A. insurance

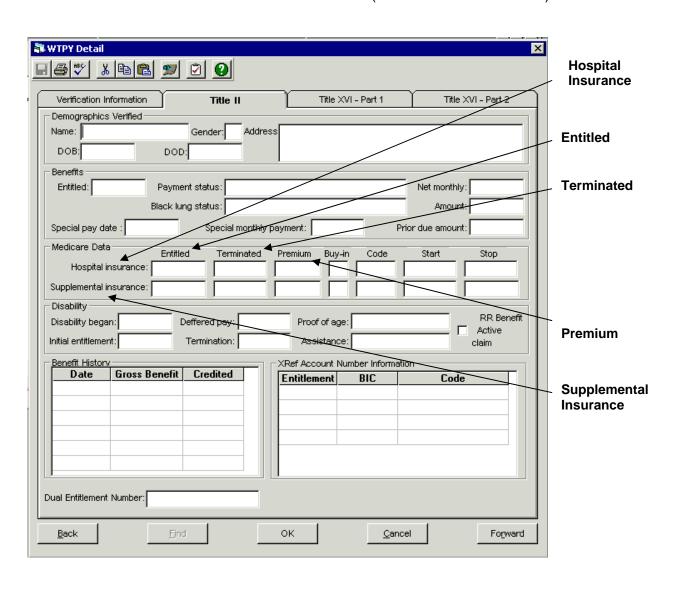
 Supplemental Medicare Part B. insurance

 Entitled Indicates the date the individual is entitled to Medicare Part A or Medicare Part B.

• **Terminated** Indicates the date the Medicare Part A or Medicare Part B is terminated.

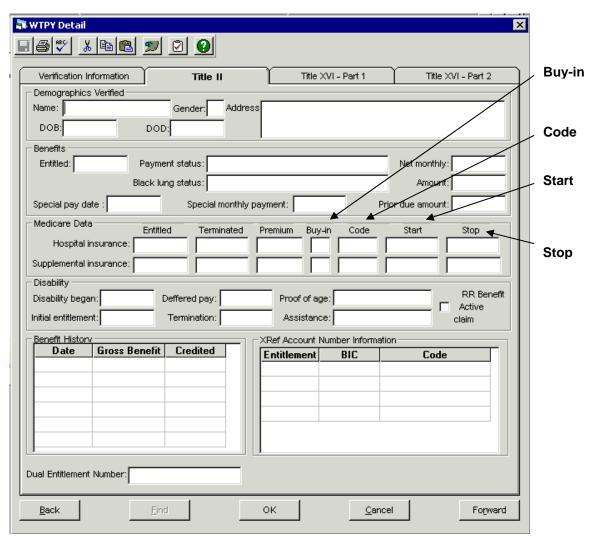
• **Premium** Indicates the premium amount being paid or deducted from the benefit check. This is the

amount entered on the "TPL" window, "Medicare" tab (Not used for KidsCare).



- Buy-in Indicates if another person or organization is paying the premium.
- **Code** The code that indicates who is paying the premium. Arizona is 030.
- Start Indicates the date (month and year) the other person or organization started paying the premium.
- **Stop** Indicates the date (month and year) the other person or organization stopped paying the

premium.



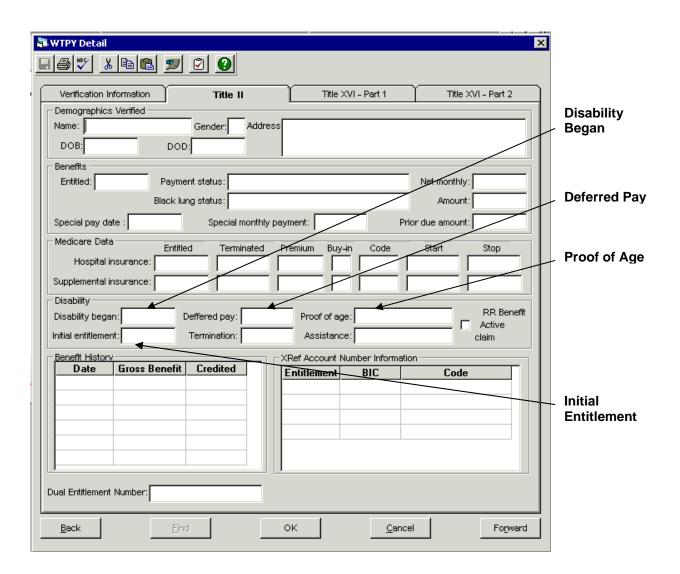
The next grid is "**Disability**". In this grid you will find the following fields:

•	Disability	Indicates the date the individual's disability
	began	began as determined by SSA.

- **Deferred pay** Indicates the month and year the first, or next, payment can be made.
- Proof of Age
 Indicates the documents SSA used to verify the individual's age. If the individual is receiving benefits, use the WTPY to verify age.
- Initial Indicates the age the individual was originally

entitlement

entitled to benefits. This date may be prior to the "Entitled" date located in the "Benefits" grid.



Termination

Indicates the date benefits were suspended or terminated. The reason the benefits were suspended or terminated, is located in the "Benefits" grid in the "Payment status" field.

Assistance

Indicates the information was provided by the state to SSA and reported back. Do not use this for verification.

RR Benefit
 Claim

Indicates whether Railroad Retirement benefits are active or terminated.

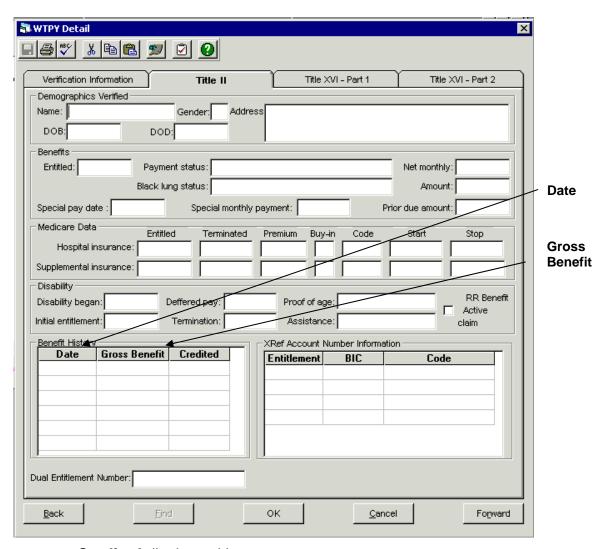
NTPY Detail	
Verification Information Title II Title XVI - Part 1 Title XVI - Part 2	
Demographics Verified	
Name: Gender: Address	
DOB: DOD:	
Benefits	
Entitled: Payment status: Net monthly:	
Black lung status: Amount: Amount:	RR Benefit
Special pay date : Special monthly payment: Prior due amount:	Active claim
Medicare Data Entitled Terminated Premium Buy-in Code Start Stop	
Hospital insurance:	
Supplemental insurance:	
Disability	
Disability began: Deffered pay: Proof of age: RR Benefit Active	
Initial entitlement: Termination: Assistance: Claim	
Benefit History XRef Absount Number Information	Assistance
Date Gross Benefit Credited Entitlement BIC Code	
	Termination
	remination
For all Fullilless and Months and	
Dual Entitlement Number:	
Back Find OK Cancel Forward	
gard Tolyald	

The next grid is "Benefit History". A new benefit history entry is established each time there is a change in the payment status or

benefit rate. Each benefit history entry consists of the following: Date

Displays the effective date of a benefit history change. This is the date the change should have been made, regardless of when it is actually made.

Displays the amount of the benefit after **Gross Benefit** rounding (before any Medicare premium deduction) as of the effective date.



Credited displays either:

Credited

Indicates that a benefit was paid or that a benefit was due but may have been used to recover an overpayment. This is the amount used for eligibility, and is entered on the "Income" window, "Unearned" tab.

Not Credited

Indicates that a benefit was not paid, or should not have been paid.

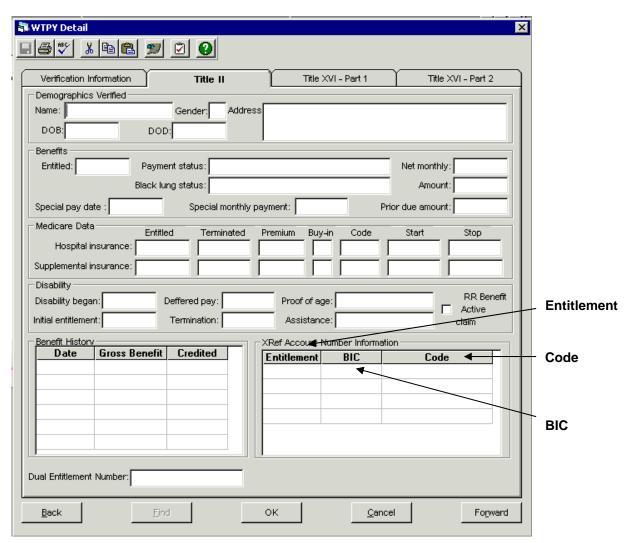
₹ WTPY Detail ×	
Verification Information Title II Title XVI - Part 1 Title XVI - Part 2	
Demographics Verified — Gender: Address	
DOB: DOD:	
Benefits Entitled: Payment status: Net monthly:	
Black lung status: Amount:	
Special pay date : Special monthly payment: Prior due amount:	
Medicare Data Entitled Terminated Premium Buy-in Code Start Stop Hospital insurance:	
Supplemental insurance:	
Disability	
Disability began: Deffered pay: Proof of age: RR Benefit Active	
Initial entitlement: Termination: Assistance: claim	
Benefit History Name September Septem	
	Credited
Dual Entitlement Number:	
Back Eind OK Cancel Forward	

The next grid is "Xref Account Number Information". Displays other claim numbers that the individual may be entitled to, including the BIC and Cross Reference Code. The following fields are seen on the "Xref Account Number Information" grid:

Entitlement Displays the number for the entitlement, for example, civil service number, dual wage record number, etc.

• **BIC** Displays the Beneficiary Identification Code.

 Code Displays the code to explain the crossreferenced account number.



The "Dual Entitlement Number" field is seen at the bottom of this window.

If the Title II benefits are paid in more than one check (e.g., a disabled primary beneficiary who has additional entitlement as a disabled widow, and each of the payments comes from a different trust fund), the amounts in the benefit history and net monthly benefits will include only the benefits for the claim number shown.

Instruction for requesting WTPY's for dual entitlement begins in the **Requesting Duplicate SSN** section.

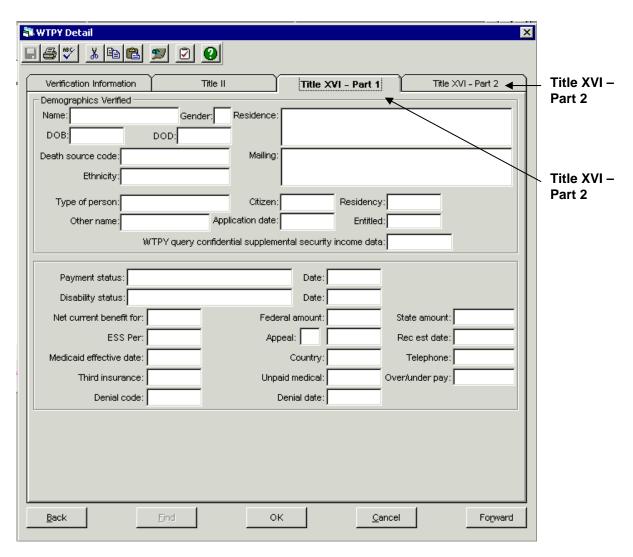
TWTPY Detail	×
Verification Information Title II Title XVI - Part 1 Title XVI - Part 2	
Demographics Verified	
Name: Gender: Address	
DOB: DOD:	
Benefits -	
Entitled: Payment status: Net monthly:	
Black lung status: Amount:	
Special pay date : Special monthly payment: Prior due amount:	
Medicare Data	
Entitled Terminated Premium Buy-in Code Start Stop Hospital insurance:	
Supplemental insurance:	
Disability Disability began: Deffered pay: Proof of age: RR Benefit	
Active	
Initial entitlement:	
Benefit History XRef Account Number Information Date Gross Benefit Credited Facility PIC Code	
Date Gross Benefit Credited Entitlement BIC Code	
	Dual
	Entitlement
	Number
Dual Entitlement Number:	
Peak Fiel OV Canad Familia	1
Back Find OK Cancel Forward	

10. Title XVI

Title XVI is Supplemental Security Income (SSI) for the aged, blind, and disabled, and is administered by the Social Security Administration.

The Title XVI tabs contain additional information not seen on the Title II tab, for example information regarding TPL, unearned income, and/or Food Stamps. This information is not necessarily current. SSA does not update *these* fields from the initial interview.

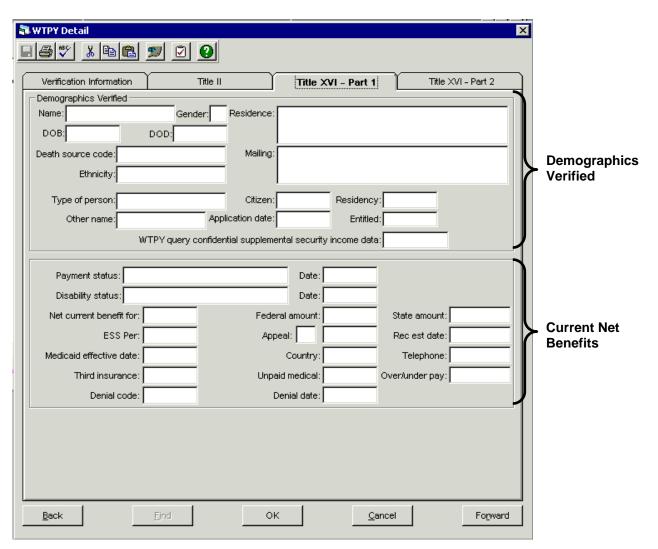
Because Title XVI does contain additional information there are two tabs, "Title XVI – Part 1" and "Title XVI – Part 2".



11. Title XVI - Part 1

The "Title XVI – Part 1" tab contains two grids.

- Demographics Verified
- Current Net Benefits



The first grid is "**Demographics Verified**". This grid has the following fields:

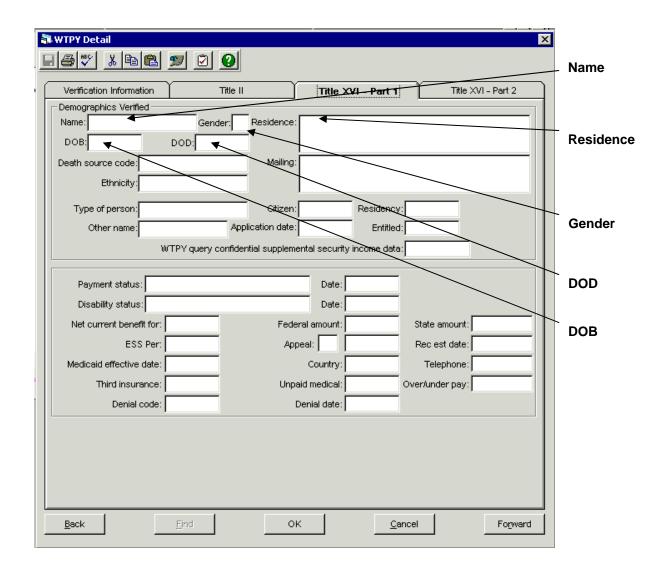
• Name The name of the individual for whom the WTPY was requested.

Gender The gender of the individual, displayed male
 (M) or female (F). If the gender is unknown the field will be blank.

Residence The individual's residential address.

DOB The individual's date of birth.

• **DOD** The individual's date of death, if appropriate or known.



• Death Source Code

The source of the death notice.

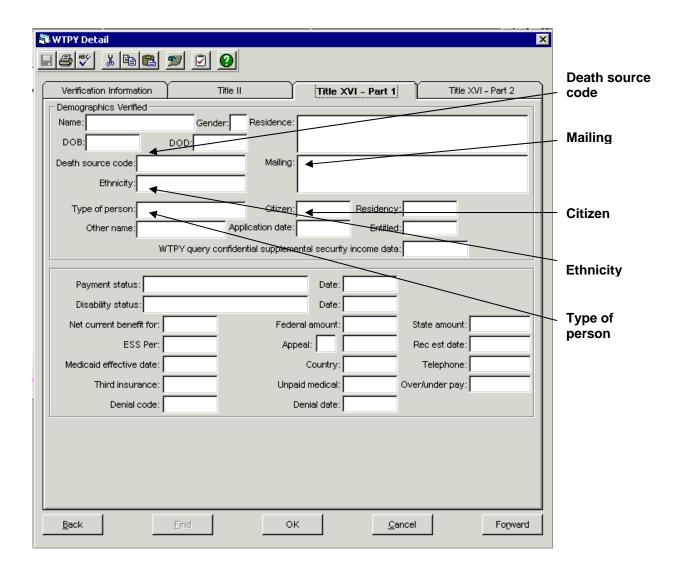
Mailing

Indicates the name and mailing address of the person to whom the check is being sent. If the check is being directly deposited into a financial institution, the individual's (or representative payee's) regular mailing address is shown.

• Ethnicity Indicates the individual's ethnicity.

• Type of Person Indicates the type of person receiving benefits.

Citizen
 Indicates the individual citizenship or non-citizenship status.



Residency

Indicates the month and year the non-citizen's residency began for citizenship codes F-L. Before early October 1980, only the year of residency was input. These years were converted to the month of January for the applicable year, for example, "75 was converted to "01/75. An entry of "07/74" means residency began in 1974 or earlier. For all other dates after 9/1980, it is the actual month and year.

Other name

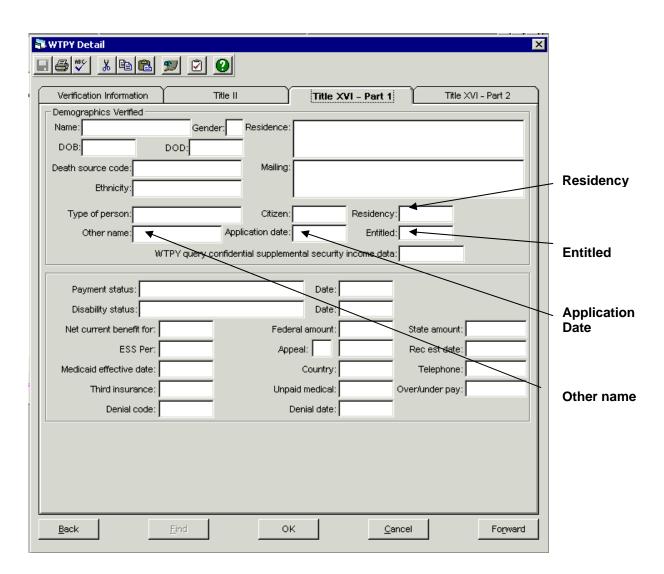
Indicates any other name the individual may have used.

Application

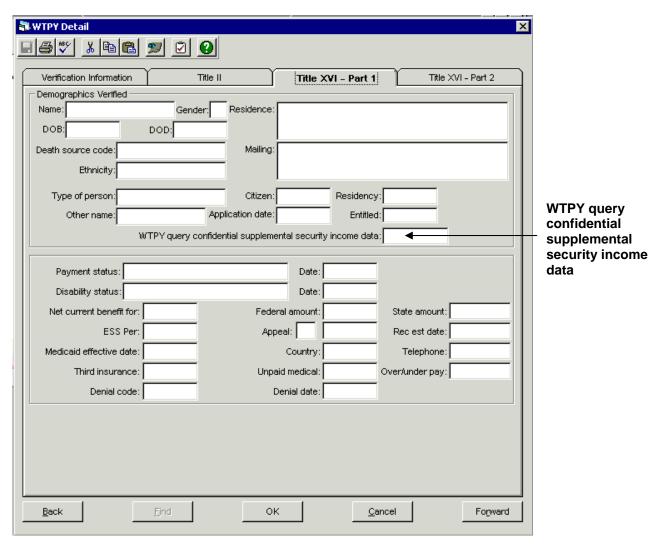
Indicates the date the recipient applied for SSI

Date benefits.

• Entitled Indicates the month and year of the individual's current period of entitlement.



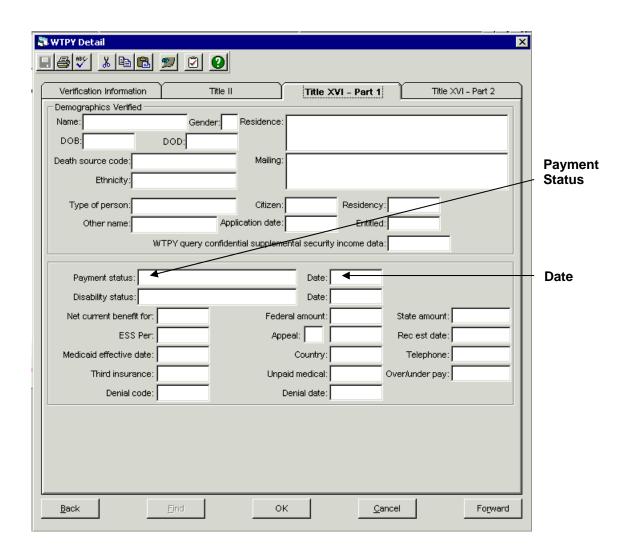
 WTPY query confidential supplemental income data This is the individual's own SSN.



The next grid is "Current Net Benefits". In this grid, you will find the following fields:

Payment Indicates the current payment status of the
 Status SSI benefits.

• **Date** Indicates the effective date for the Payment status field.



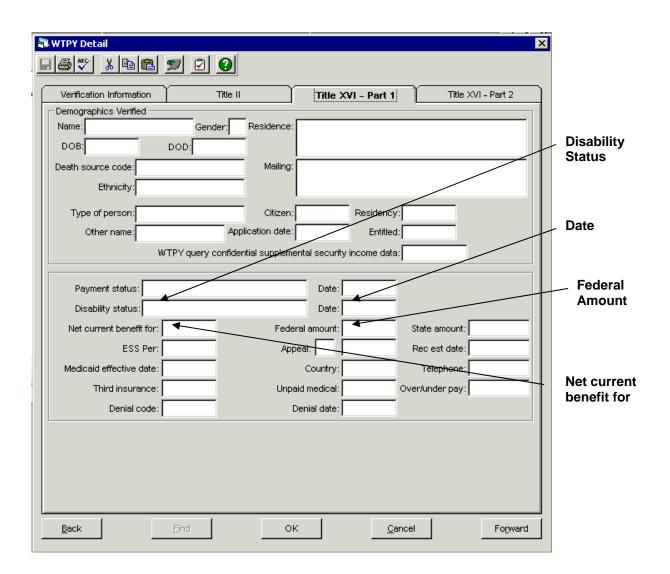
Disability Status Indicates the status of the disability factor. Codes will be seen if the individual is considered disabled and not aged.

Date

Indicates the date the disability began.

 Net Current Benefit for Indicates the most current date for the amounts seen in the next field.

 Federal Amount Indicates the Federal amount due for the individual. This includes zero amounts.

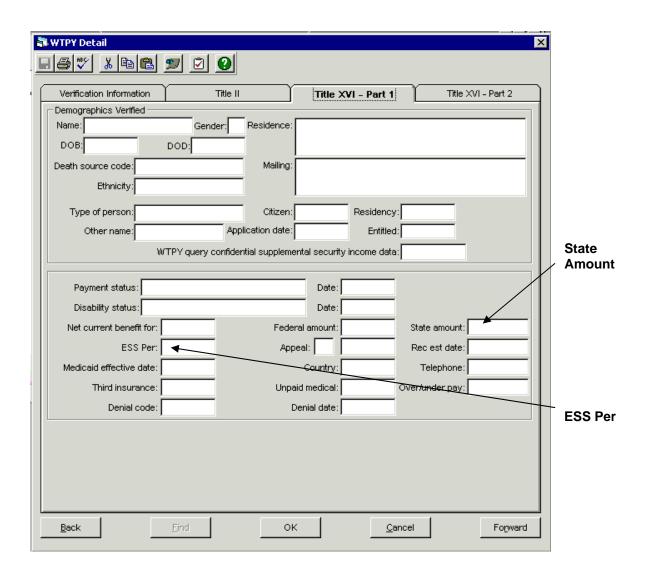


State Amount

Indicates the State supplemental amount due for the individual. This includes zero amounts. The State of Arizona does not supplement SSI. If there is an amount in this field, the individual is receiving it from another State.

ESS Per

Indicates whether an essential person exists in the case, and the relationship of the essential person to the customer.

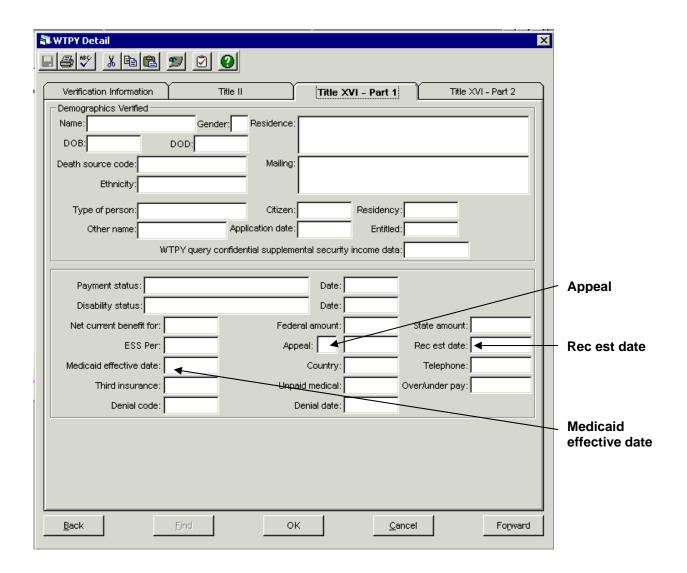


Appeal Indicates an appeal was filed, the level of appeal, and the latest action.

Rec Est Date

Record established date. Indicates the date the SSI record was established. If benefits were terminated and reestablished, it is the date of the reestablishment.

 Medicaid Indicates the date of the most current period of Effective Date eligibility or referral for Medicaid.



Country

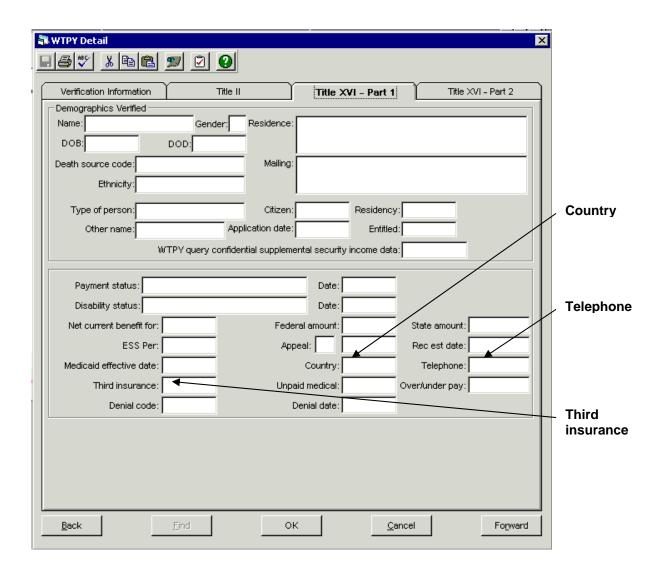
Indicates the country where the customer was born.

• Telephone

Indicates the individual's telephone number.

• Third Insurance

Indicates whether there is other health insurance (third party liability). This is not updated after the initial posting. If the insurance has been terminated, the termination date is not listed.

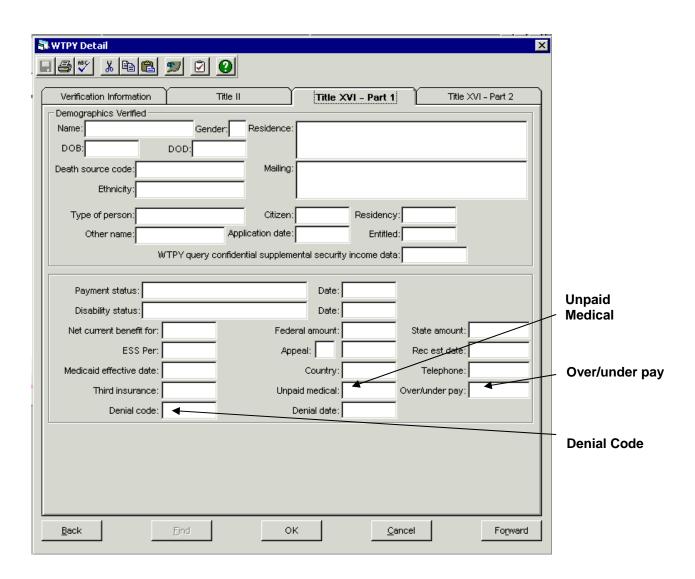


Unpaid Medical

Indicates whether the recipient incurred any medical expenses during the 3-month retroactive period, which remain unpaid (not updated after initial posting).

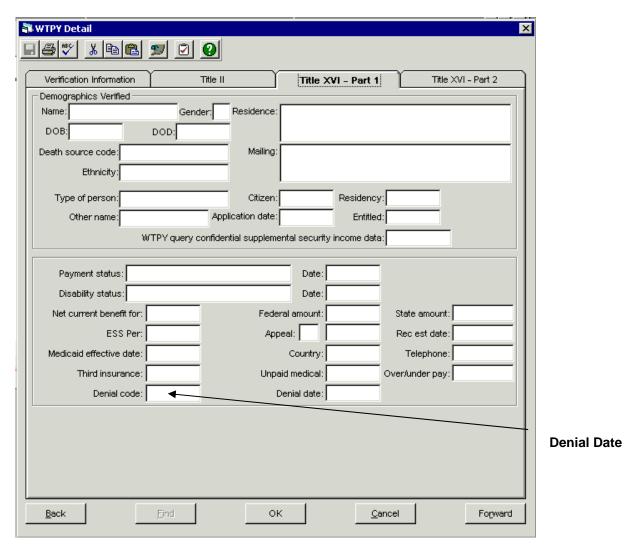
Over/Under Pay Indicates if the SSI monthly assistance reflects an overpayment and/or underpayment. The code "O" represents an overpayment and the code "U" represents an underpayment.

• **Denial Code** Indicates the reason an individual was initially denied for SSI.



Denial Date

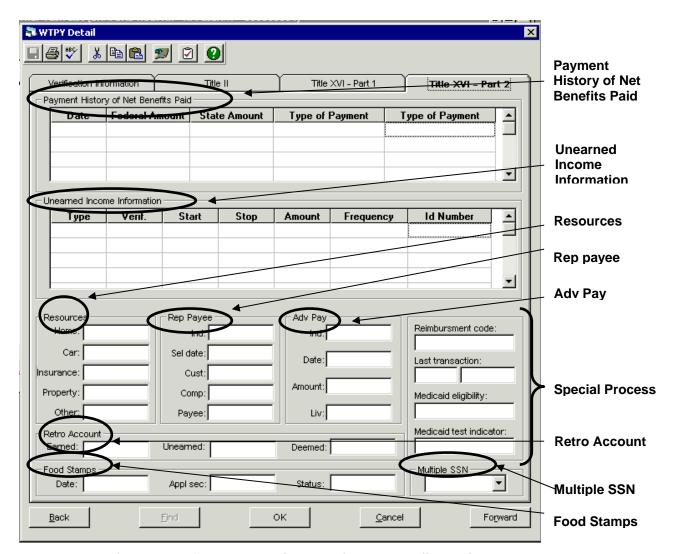
Indicates the date the individual was denied SSI benefits and/or State supplementation. This code may be before the Record Processing Date, the Last Transaction Date, and the Record Establishment Date because SSA's system applies it as soon as it is transmitted.



12. Title XVI - Part 2

The "Title XVI – Part 2" tab contains nine grids.

- · Payment History of Net Benefits Paid
- Unearned Income Information
- Resources
- Rep Payee
- Adv Pay
- Special Process
- Retro Account
- Food Stamps
- Multiple SSN



The first grid is "Payment History of Net Benefits Paid". This grid has the following fields:

Indicates the date of receipt, if the date shown

is the first of the month. If the date is the second or later of the month, it represents a

check generated late in the month.

• Federal Indicates the actual Federal amount paid.

• State Amount Indicates the actual State amount paid.

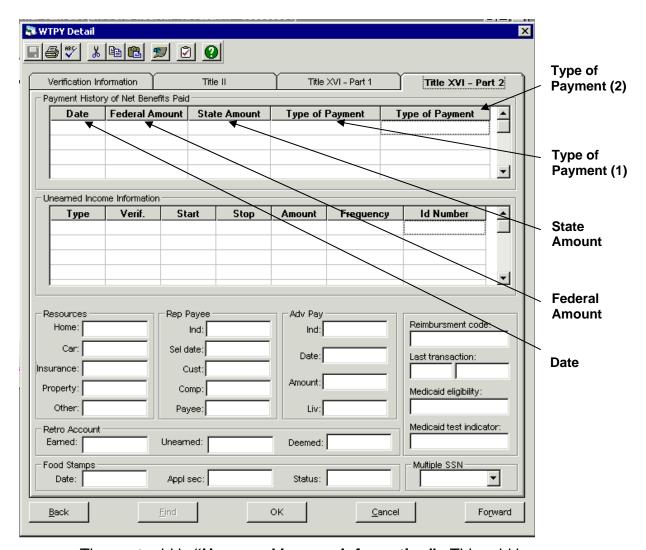
Amount

• Type of Indicates the type of payments made to the Payment (1) individual.

• Type of Indicates the period that an overpayment or

Payment (2)

one time payment was made, or a period when an underpayment was withheld to collect an overpayment, advance payment, or special payment.



The next grid is "**Unearned Income Information**". This grid has the following fields:

Type

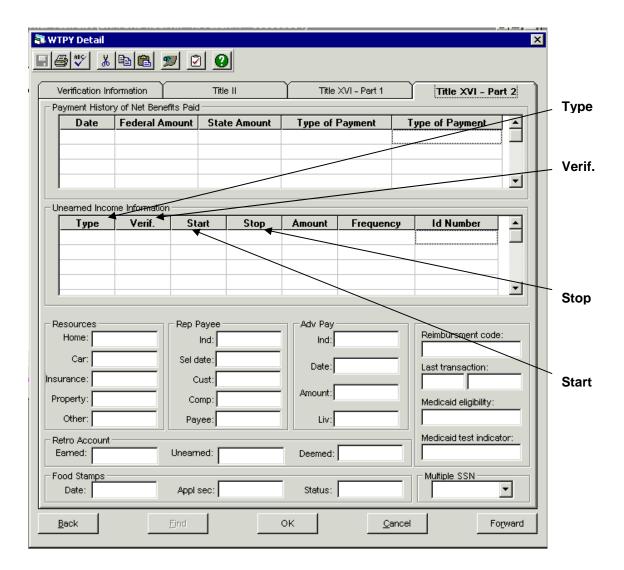
Indicates the type of unearned income that the individual is or was receiving. The last three occurrences of type A (Social Security) income appears. The most recent payment is displayed first, followed by earlier payments in reverse chronological order. All other types of unearned income reflect the most recent occurrence.

Verif. Indicates whether the unearned income is

verified.

 Start Indicates the date the unearned income started if the payment is monthly or the date received if it is a one-time payment.

Stop Indicates the effective date of termination of unearned income. In a situation where the unearned income amount changes, this is the last date the previous rate or one-time payment was received.

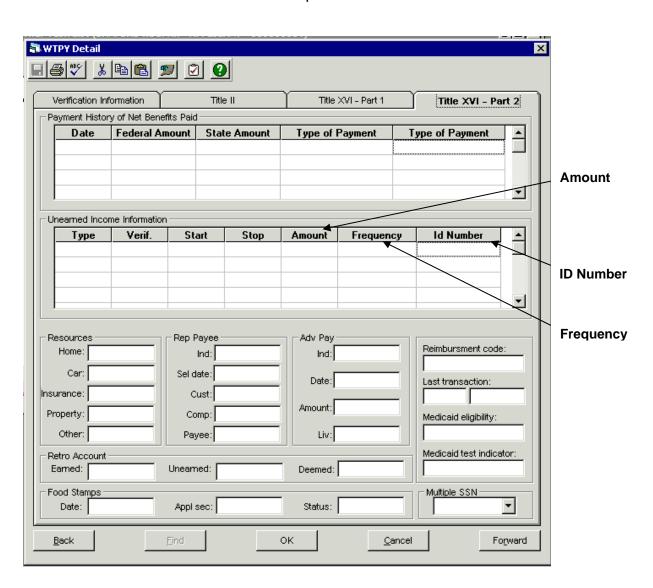


• Amount Indicates the monthly amount of the unearned income received.

For unearned income other than Social Security benefits (type A), the amount is greater than zero, except for Type A, when the amount is zero when the claim/identification number has a T or M suffix (uninsured beneficiary with health benefits). For suffixes other than T or M, the amount may be zero if the unearned income frequency code is C, N or T. This generally occurs because the recipient is dually entitled but receives only one Title II check. Both claim/identification numbers appear in the record, with a positive money amount for the primary claim number, and a zero money amount for the secondary claim number.

• **Frequency** Indicates whether unearned is being received or was received.

• **ID Number** Indicates the payer's identification number for the recipient.



The next grid is "Resources". This grid has the following fields:

Home Indicates if the individual owns a home.

• Car Indicates if the individual owns a vehicle.

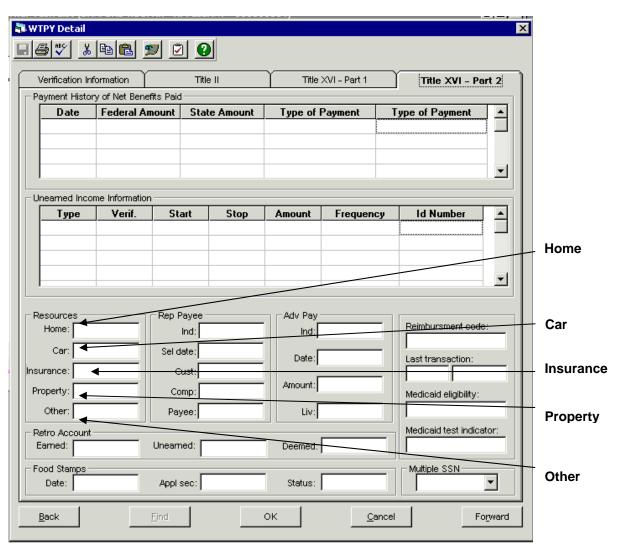
• **Insurance** Indicates if the individual owns life insurance.

• **Property** Indicates if the individual owns property other

than the home property.

• Other Indicates if the individual owns any other type

of resource.



The next grid is "Rep Payee" (Representative Payee). This grid has the following fields:

Ind Either a Y (yes) or N (no) indicates whether

this is a representative.

• Sel Date Indicates the date the current payee was

selected

Cust Indicates the individual who has physical

custody of the individual.

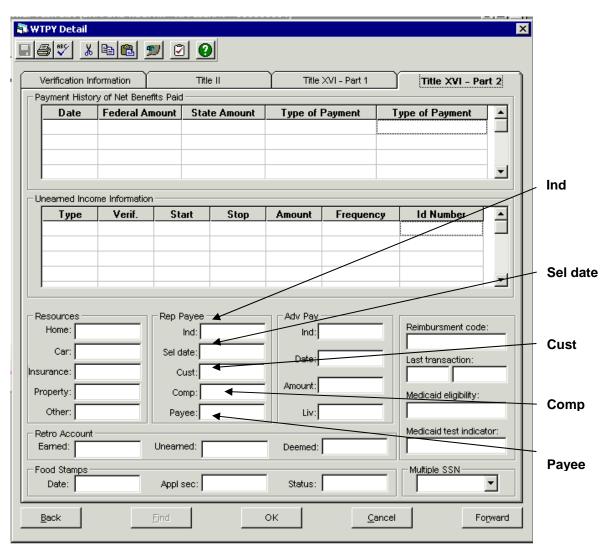
• **Comp** Identifies the representative payee's status as

legal guardianship and/or the competency of

the individual.

Payee Indicates how the payee is related to the

individual.



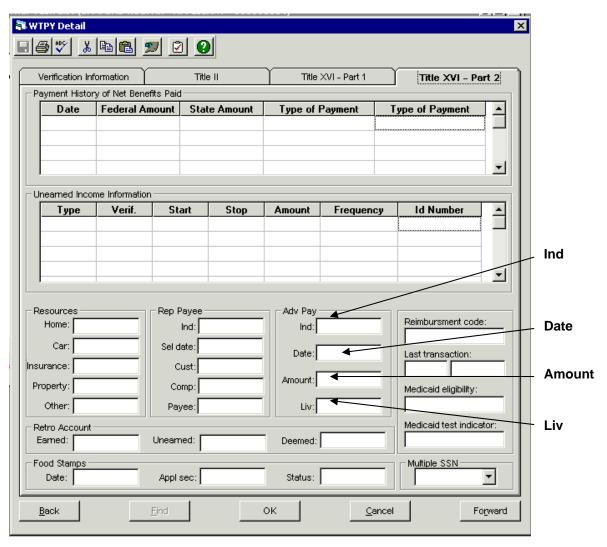
The next grid is "**Adv Pay**" (Advanced Pay). In this grid you will see the following fields:

 Ind Indicates whether advance payment was made. If blank, it doesn't apply. If Y, an advance payment was made.

• **Date** Indicates the emergency advance payment.

 Amount Indicates the amount of the emergency advance payment made to the individual. It is subtracted from the first payment. Advance payments are not removed from the record.

 Liv Indicates the Federal living arrangement (for the current month) of the individual for Title XVI purposes.

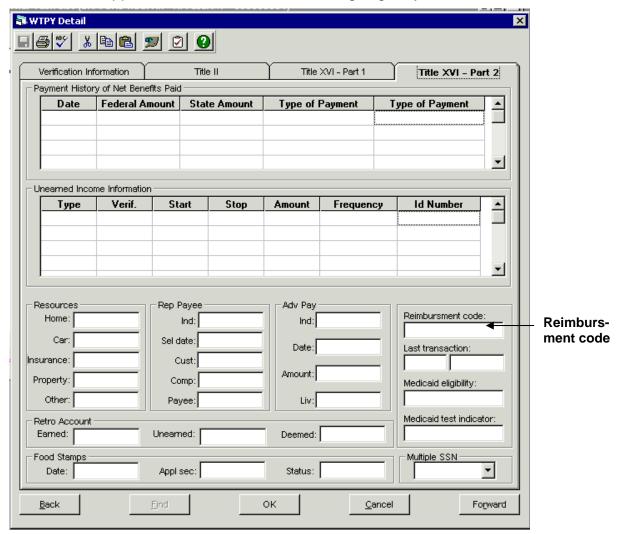


The next grid is "**Special Process**". This grid has the following fields:

Code

Reimbursement Indicates the timing of SSA reimbursement of State interim assistance payment(s) or the reason for not effecting reimbursement. The assistance reimbursement status code may change (e.g., where reimbursement has been effected or attempted).

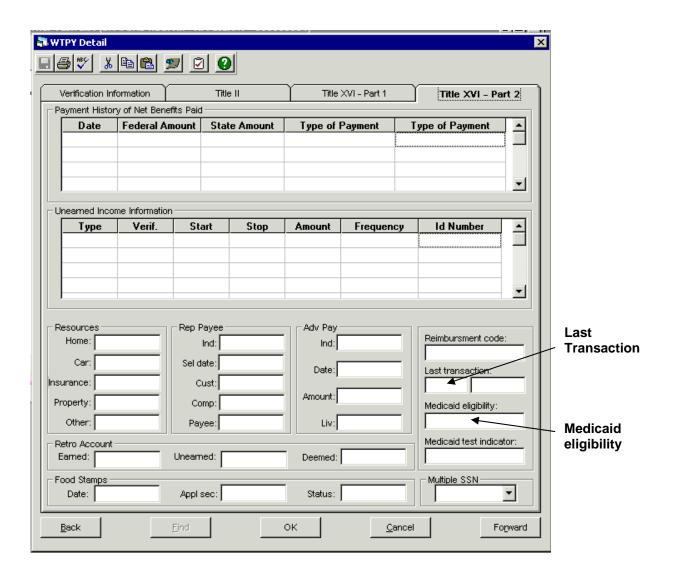
Interim assistance reimbursement is reimbursement to local governments by the Federal government for benefits provided to SSI applicants while SSA is determining eligibility for SSI.



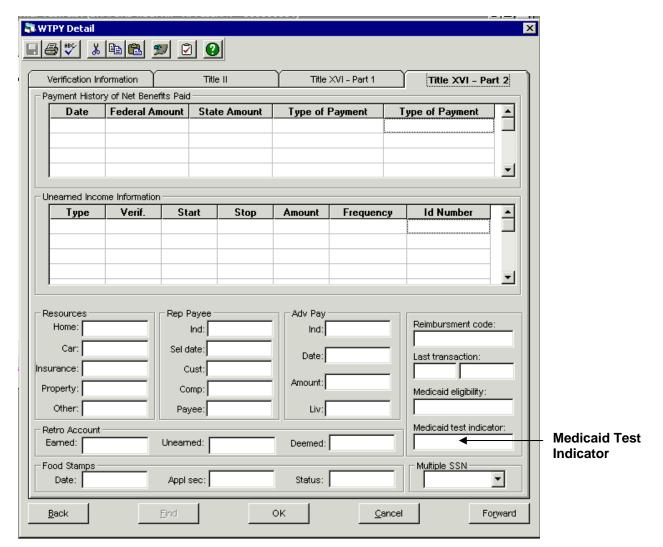
Last **Transaction** Reflects the last change that was made. Shows only one reported change, although more than one reportable event may have occurred simultaneously. It is not always updated on spouse records and on actions occurring during various types of cleanup

runs.

 Medicaid Eligibility Indicates the individual's Medicaid eligibility status.



 Medicaid Test Indicator Indicates whether the State should consider an individual in payment status NO1, EO1, or PO1 (see field 30) to be an SSI recipient for determining Medicaid eligibility. Codes A, B, and F generate Medicaid Eligibility Code "C." Codes C, D, E, G, H, J, K, L, and M generate Medicaid Eligibility Code "R."



The next grid is "Retro Account". This grid has the following fields:

Earned Amount of earned income used in computing

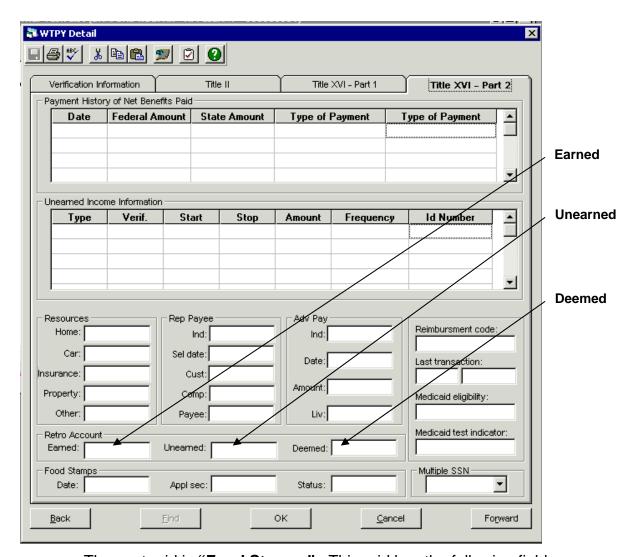
the payment.

Unearned Amount of unearned income used in

computing the payment.

• **Deemed** Amount of deemed income used in computing

the payment.

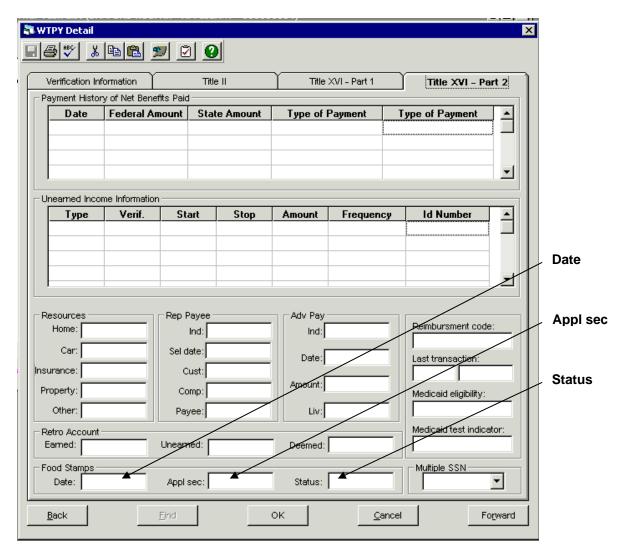


The next grid is "Food Stamps". This grid has the following fields:

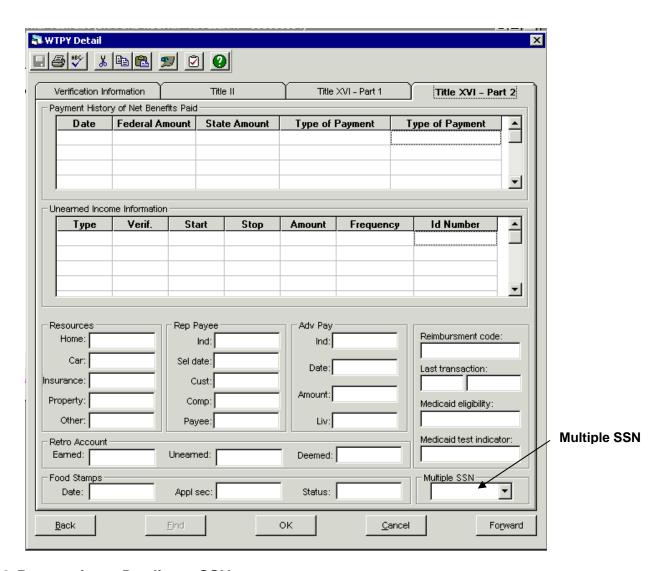
• **Date** Indicates the month and year of the initial Food Stamp data.

Appl Sec. Indicates if SSA personally took an application for food stamps.

Status
 Indicates whether the person is currently receiving Food Stamps or has filed an application for Food Stamps in the past 60 days on which no decision has been made.

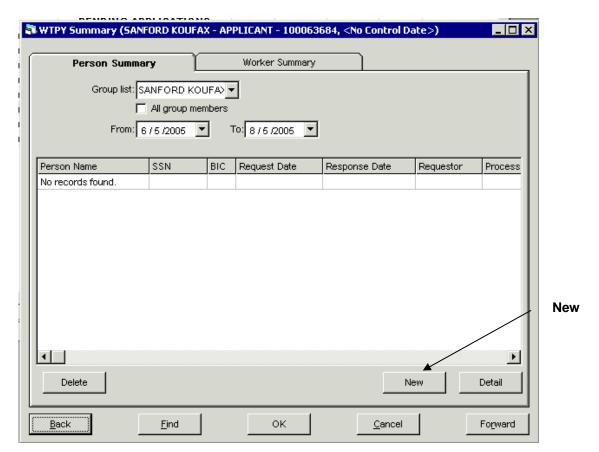


The last grid is "**Multiple SSN**". This grid indicates any possible additional social security number used by the individual. If more than one SSN is used, you need to resolve the inconsistencies.

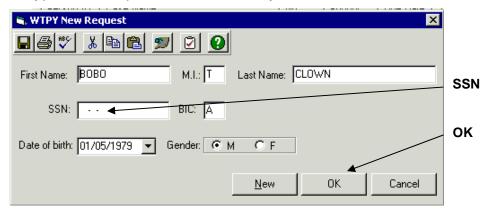


13. Requesting a Duplicate SSN

If the "Multiple SSN" field displays additional social security numbers, ACE does not automatically request verification. To request a WTPY on the additional social security numbers, open the "WTPY Summary" window, "Person Summary" tab. Locate and click on the "New" button.



The "WTPY New Request" window will open. In the "SSN" field, type in the duplicate social security number. Click "OK".



The "WTPY New Request" window closes, and the "WTPY Summary" window, "Person Summary" tab displays the new request. Allow 24 hours for a response.